

BUREAU VERITAS
Certification



FASTWEB SPA

Piazza Adriano Olivetti, 1 - 20139 MILANO (MI) – ITALY

Multisite certificate. Certified sites are listed in the appendix to this certificate

Bureau Veritas Italia S.p.A. certifies that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO/IEC 20000-1:2018

Scope of certification

Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, cloud computing and managed security services for Enterprise Customers in accordance with the service catalogue.

Service Catalogue Rev. 4 dated 06/11/2019

IAF sector(s): **33**

Original cycle start date:	16/11/2018
Expiry date of previous cycle:	N.A.
Certification / Recertification Audit date:	13/10/2018
Certification / Recertification cycle start date:	09/02/2021

Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: **15/11/2021**

Certificate No. - Version: IT286366-4

Revision date: **09/02/2021**

GIORGIO LANZAFAME – Local Technical Manager

Certification body address:
Bureau Veritas Italia S.p.A., Viale Monza, 347 - 20126 Milano, Italia



Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organisation.
To check this certificate validity please refer to the website www.bureauveritas.it

ITX N° 006L

Membro di MLA EA per gli schemi di accreditamento SQS, SCA, PRD, PRS, ISP, GHO, LAB, LAT e PTR di IAF IAF per gli schemi di accreditamento SQS, SGA, SSI, FSM, PRD e PRS e di MBA ILAC per gli schemi di accreditamento IAB, MED, LAT e ISP Signatory of EA MLA for the accreditation schemes QMS, EHS, PRD, PRS, INSP, GHO, TL, CL and PTP of IAF MLA for the accreditation schemes QMS, EHS, ISMS, FSMS, PRD and PRS, and of ILAC IAF for the accreditation schemes TL, HL, CL and INSP

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*Attachment to the Certificate of Conformity
N°IT304033-4*

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ISO/IEC 20000-1:2018

Certified Sites

Site	Address	Scope
Operative Site	Piazza Adriano Olivetti, 1 - 20139 MILANO (MI) – ITALY	Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, cloud computing and managed security services for Enterprise Customers in accordance with the service catalogue
Operative Unit	Via Caracciolo, 51 - 20155 MILANO (MI) – ITALY	
Operative Unit	Via Piazzini, 7 - 20158 MILANO (MI) – ITALY	
Operative Unit	Piazzale Luigi Sturzo, 23 - 00144 ROMA (RM) – ITALY	
Operative Unit	Via di Tor Pagnotta, 94/96 - 00143 ROMA (RM) – ITALY	
Operative Unit	Via del Fosso della Magliana, 18 - 00148 ROMA (RM) – ITALY	
Operative Unit	Via Kennedy, 2 - 20871 VIMERCATE (MB) – ITALY	

Version No. 4

Revision date: 09/02/2021

GIORGIO LANZAFAME - Local Technical Manager

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ITX N° 006L

Member of IFA EA for the schemes of accreditation SQG, SGA, PRD, PRS, ISR, GIK, UAB, IAT e PTR, di MLA IAF per gli schemi di accreditamento SQG, SGA, SSI, FSN, PRD e PRS e di IFA ILAC per gli schemi di accreditamento LAB, MED, LAT e ISP. Signatory of IFA MLA for the accreditation schemes QMS, EMS, PRS, PRS, MSP, GHG, TL, CL and PTP, of IAF MLA for the accreditation schemes QMS, EMS, ISMS, FSMS, PRD and PRS, and of ILAC MLA for the accreditation schemes TL, CL, CI and PTP.

