

### FASTWEB SPA

Piazza Olivetti, 1 - 20139 MILANO (MI) - Italy

Certified sites are listed in the attachment to this certificate

Bureau Veritas Italia S.p.A. certifies that the Management System of the above organization has been audited and found to be in accordance with the requirements of the management system standards detailed below

# ISO/IEC 20000-1:2018

Scope of certification

Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, services and applications based on 5G networks, cloud computing in IaaS, PaaS and SaaS mode and managed security services for Enterprise Customers in accordance with the Service Catalogue Rev. 8 dated 20/09/2024

IAF: 33

Original Cycle Start Date: 16-November-2018 Expiry date of previous cycle: 15-November-2024 Certification / Recertification Audit date: 11-October-2024 14-November-2024 Certification/Recertification Cycle Start date: Subject to the continued satisfactory operation of the organization's 15-November-2027 Management System, this certificate expires on: Certificate No. IT337334 Version: 1 Revision date: 14-November-2024 L'ENTE ITALIANO DI ACCREDITAMENTO GLORIA FOCETOLA - Local Technical Manager MS Nº 0009MS Certification Body Address:



Bureau Veritas Italia S.p.A., Viale Monza, 347 - 20126 Milan, Italy

Further clarifications regarding the scope of this certificate and the applicability of the management system requirements may be obtained by consulting the organization. To check the validity of this certificate please double click or scan QR CODE



Attachment to the Certificate of Conformity No. IT337334

### **FASTWEB SPA**

## ISO/IEC 20000-1:2018

#### **Certified Sites**

	Address	Scope
OPERATIVE SITE	Piazza Olivetti,1 - 20139 MILANO (MI) - Italy	Information Technology Service Management that supports Delivery, Operations and Maintenance of telecommunication and IT systems, services and applications based on 50 networks, cloud computing in IaaS, PaaS and SaaS mode and managed security services for Enterprise Customers in accordance with the service catalogue.
OPERATIVE UNIT	Via Francesco Caracciolo, 51 - 20155 MILANO (MI) - Italy	
OPERATIVE UNIT	Via Adolfo Omodeo, 49/A - 70125 BARI (BA) - Italy	
OPERATIVE UNIT	Via Piazzi, 7 - 20158 MILANO (MI) - Italy	
OPERATIVE UNIT	Via Kennedy, 2 - 20871 VIMERCATE (MB) - Italy	
OPERATIVE UNIT	Via di Tor Pagnotta, 94/96 - 00143 ROMA (RM) - Italy	
OPERATIVE UNIT	Piazzale Luigi Sturzo, 23 - 00144 ROMA (RM) - Italy	
OPERATIVE UNIT	Via G. Peroni, 292 - 00131 ROMA (RM) - Italy	
OPERATIVE UNIT	Via San Clemente, 53 - 24036 PONTE SAN PIETRO (BG) - Italy	
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Certificate No. IT33733	4 Version: 1 Rev	ision date: 14-November-2024
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